

الحرم المكي وما حوله

XERPIMUM

Travel

Enterprise Resource Planning

Complete integrated ERP solution for
travel industry

2000+

MODULES

AI

ASSISTANT

SaaS

/ ON
PREMISE

English Edition — brosur.xerpium.com

الجهة الشرقية والقبليّة من الكعبة

Hajj & Umrah Travel Management Ecosystem

XERPIUM TRAVEL is a complete ERP solution for Hajj & Umrah travel agencies — from packages, pilgrim registration, departures, documents, equipment, to accounting & real-time dashboards.

Hotels & Flights

Makkah & Madinah Hotels — 2-5 stars, distance to mosque (meters), facilities, room capacity

Airline — Garuda Indonesia, Saudi Airlines — flight number, type (go/return/both)

Route — Origin (Jakarta/Surabaya), destination (Jeddah/Madinah), transit, duration

Seat — Economy & business, quota per flight

Display — "Garuda Indonesia GA-981 (Jakarta → Jeddah)"

Packages & Facilities

3 Package Types — Regular, Plus, VIP — with day duration & quota

Hotel per Package — Different hotels for Makkah & Madinah, number of nights each

Price per Room — Quad (4 pax), Triple (3 pax), Double (2 pax), Single (1 pax)

Facilities — Visa, ticket, hotel, muthawwif, transport, catering, insurance, ziarah, manasik

Equipment — Template per package: suitcase, ihram, prayer garment, uniform, guidebook

Pilgrims

Identity — 16-digit ID number, place/date of birth, age, gender, education, occupation

Passport — No., validity, status (valid/expiring/expired) — auto-check 6 months

Visa — No., issue date, expiry date — automatic tracking

Mahram — For female pilgrims, link to male mahram

Health — Blood type, rhesus, height/weight, wheelchair, special diet

Emergency Contact — Name, phone, relationship

Documents

9 Document Types — ID card, Passport, 3x4 Photo, Vaccine Certificate, Marriage Certificate, Birth Certificate, Family Card, Health Certificate, Others

Upload — File attachment, expiry date tracking

Workflow — Pending → Approved / Rejected — user & timestamp verification

Re-Verification — Reset to pending if revision is needed

Document Status — Computed: document_complete (KTP + passport + photo + vaccine approved)

Constraint — Unique per doc type per pilgrim

Departure

Auto Code — KEP/YYYY/NNNN, per year

State — Draft → Open → Full → Departed → Returned → Closed + Cancelled

Dynamic Stage — 8 stages: Preparation, Registration Open, Full, Document Verification, Departed, Returned, Completed, Cancelled

Quota — From package, used (confirmed SO), available, %

Tim — Group leader hr.employee, guides/muthawwif many2many

Flights — Go flight & return flight (can differ from the package)

Registration (Sale Order)

Package & Departure — Select package, select departure, room type

Auto Price — Automatic price from the selected room type

Quota Check — Validate quota availability on confirmation

Payment Schedule — Auto-generate 3 terms: 30% down payment, 40% installments, 30% settlement

Invoice — One-click invoice per term, total invoiced/paid/remaining tracking

Document Status — Automatic flag from pilgrim document completeness

Payment Schedule

3 Term Default — 30% DP, 40% Installment 2, 30% Settlement (configurable)

Auto Generate — When SO is confirmed, the payment schedule is created immediately

State — Pending → Invoiced → Paid (synced from payment invoice)

One-Click Invoice — Create an invoice per term in one click

Overpayment Prevention — Validation: total must not exceed package price

Purchase Integration

4 PO Types — Makkah Hotel, Madinah Hotel, Flight, Visa

Wizard — Auto-fill vendor from hotel, auto-fill line qty from pilgrim count

Duplicate Prevention — Cannot create the same PO type twice

PO Tracking — Purchase count & status per departure

Auto Lines — Automatic product description with departure context

Equipment Templates

Per Package — Different equipment template per package type (Regular/Plus/VIP)

15+ Item — Suitcase, tote bag, passport bag, ihram cloth (men), prayer garment (women), batik uniform, guidebook, sandals, money belt, ID card, spray, first aid kit

Gender-Aware — Men get ihram, women get prayer garments — automatic filter

Clothing Size — S, M, L, XL, XXL, XXXL — per pilgrim

Equipment Distribution

Auto-Generate — From confirmed SOs per departure → lines automatically

Workflow — Draft → Confirmed → Packed → Distributed → Cancelled

Stock Picking — Delivery order outgoing, auto-reduce inventory

Product Summary — Aggregate qty per product variant for packing

Per Pilgrim — Distributed flag per pilgrim, individual tracking

Report — Print equipment distribution list

Reports

Manifest Report — Full passenger manifest: flight, hotel, team, room summary, gender summary, document status

Payment Report — Per pilgrim: payment status, total, %, summary (paid/partial/unpaid), revenue realization

Equipment Report — Product summary: qty needed/distributed, per-pilgrim item listing, acceptance status

Bilingual — Reports in Indonesian & English

📧 Auto Reminder

Passport Expiry — Daily cron: check passports expiring ≤ 6 months, send email notification

H-30 Reminder — Departure reminder D-30 via email

H-7 Reminder — Departure reminder D-7 via email

Document Approved — Notification when a document is approved

Document Rejected — Notification when a document is rejected with notes

Dashboard & KPI Travel

15 KPI tiles & charts — pilgrims, revenue, documents, passports, departures — auto-refresh every 5 minutes.

KPI Tiles

Total Pilgrims — COUNT of registered pilgrims

Total Revenue — SUM value of package SOs

Active Departures — COUNT of active departures

Pending Documents — COUNT of unverified documents

Passports Near Expiry — COUNT of passports about to expire

Complete Documents — COUNT of pilgrims with complete documents

Departures This Month — COUNT of departures this month

Rejected Documents — COUNT of rejected documents

Charts

Pilgrims per Package — Horizontal bar: pilgrim distribution per package type

Document Status — Doughnut: approved/pending/rejected

Departure Status — Pie: draft/open/full/departed/returned/closed

Registration Trend — Line chart: registrations per month

Revenue Trend — Area chart: revenue per month

Upcoming Departures — List: upcoming departures

Passport Status — Bar: valid/expiring/expired

Hajj & Umrah Travel Accounting

180 travel-specific accounts, 33 account groups — from package revenue to operating expenses. Balance Sheet, P&L, Trial Balance per Indonesian GAAP (PSAK) with 9 tax types.

Travel-Specific Taxes

PPN 11% — Standard output/input VAT

Income Tax Art. 23 Services 2% — Withholding for local vendors

Income Tax Art. 23 Services 4% — Without tax ID

Income Tax Art. 26 Foreign Services 20% — Foreign party (Saudi airline)

Final Income Tax Art. 4(2) Rent 10% — Building lease

PPN JKP LN Reverse Charge 12% — Overseas services

Bea Materai Rp 10.000 — Contract stamp duty

Fiscal Position — Travel/Hajj/Umrah Exempt (VAT exempt mapping)

Cross-Module Integration

Travel fully integrated with the entire XERPIUM ecosystem.

Travel ↔ Accounting

Automatic invoice from payment schedule (down payment, installments, settlement)

Travel-specific COA: 180 accounts, 33 groups, 9 tax types

Balance Sheet, P&L, Trial Balance

Travel ↔ Inventory

Equipment stock: suitcases, ihram, prayer garments, uniforms, books

Auto picking from equipment distribution

Lot/expiry tracking for medicine & consumables

Travel ↔ Purchase

PO for Makkah hotels, Madinah hotels, tickets, visas

Duplicate prevention per type per departure

Auto-fill vendor & lines from departure context

Travel ↔ HR

Group leader & muthawwif from hr.employee

Departure team schedule & assignment

Guide payroll & commission

Travel ↔ Dashboard Studio

15 widgets: pilgrims, revenue, documents, passports, departures

Registration & revenue trend per month

AI auto-generate dashboard

Travel ↔ Dynamic Stage

8 departure stages: Preparation → Registration → Full → Departed → Returned → Completed

Kanban view per stage

Python hooks, RBAC per stage

Travel ↔ AI Assistant

Create pilgrim registrations via natural language

Check document & passport status

Generate manifest report via chat

Travel ↔ Multi-Company

Multi-branch travel

Consolidated financial statements

Shared master data for hotels & packages

Xerpium ERP — xerpium.com

Contact us for a free demo

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