

XERPIUM

Hotel

Enterprise Resource Planning

Complete integrated ERP solution for
hotel industry

2000+

MODULES

AI

ASSISTANT

SaaS

/ ON
PREMISE

English Edition — brosur.xerpium.com

Hotel Management Ecosystem

XERPIUM HOTEL is an end-to-end hotel management solution — from online & walk-in reservations, check-in/check-out, folio & billing, housekeeping schedule, maintenance requests, to accounting integration & automatic invoices, restaurant POS, OTA channel manager, and door key.

Room Types & Amenities

Room Type — Single, Double, Twin, King, Queen bed types

Capacity — Guest capacity per room type

Base Price — Base price per night per room type

Bed Type — Bed types: single, double, twin, king, queen

Amenity — Room amenity list (AC, TV, WiFi, Safe, etc.)

Facility — Hotel facilities (Pool, Gym, Restaurant, Spa, etc.)

Image & Description — HTML photos & descriptions per room type

Rooms & Floors

Room — Room number, type, floor, capacity, status

Status — Available, Occupied, Dirty, Maintenance, Blocked

Current Folio — Link to active folio per room

Floor — Floor, building/tower, order

Room Count — Number of rooms per floor (computed)

Availability — Boolean computed: `is_available = status == available`

Config — Hotel name, star rating, check-in/out time, default tax

▣ Guests & VIP

Guest Profile — Extends res.partner: guest code, identity, VIP level

ID Type — ID card, Passport, Driver's License, Others

VIP Level — Regular, Silver, Gold, Platinum

Stay History — Number of stays & total spending (computed)

Birth Date — Guest date of birth

Emergency Contact — Emergency contact name & phone

Quick Actions — View reservations & folio straight from the partner

▣ Rate Plan & Pricing

Rate Plan — Rate name, room type, period, price per night

Rate Type — Rack Rate, Corporate, OTA, Package, Promo

Date Range — Start & end of rate validity period

Dynamic Pricing — Different prices per period & booking channel

Corporate Rate — Special prices for corporate

OTA Rate — Prices for online travel agent channels

Promo Rate — Promotional price for a specific period

Price Packages (Package Rate) Available

Flexible Components — Room, breakfast, gym, spa, airport transfer, or other items per package

Two Pricing Methods — Remainder pricing: breakfast and gym have fixed values, the remainder automatically becomes the room price so it follows seasonal rates. Total of components: the package price is the sum of all components, including the room. Chosen in Hotel Settings

Automatic Pricing — Select rate plan at reservation, nightly price filled according to the package

Concise Invoice — Guest receives one package product line

Detailed Reports — The folio records each component; the Revenue per Item report (pivot & chart) shows a per-component breakdown

Accounting per Component — Package revenue is split into each component's analytic account

Multi-Channel Reservations

Workflow — Draft → Confirmed → Checked-In → Checked-Out / Cancelled / No-Show

Source — Walk-In, Phone, Email, OTA, Corporate, Website

Channel — Direct, Booking.com, Expedia, Traveloka, Tiket.com, Agoda

Multi-Room — One reservation for multiple rooms (reservation lines)

Guest Info — Adults, children, special requests

Deposit — Deposit amount & deposit payment status

Dynamic Stage — Workflow configurable via `xerpium.dynamic.stage.mixin`

Auto Sequence — Automatic reservation number from `ir.sequence`

☐ Check-In / Check-Out

Check-In — Create folio automatically, update room status to occupied

Check-Out — Update room status to dirty, close folio

Auto Folio — Folio created automatically at check-in, room charge auto-posted

No Show — Mark no-show reservations

Cancel Guard — Cannot cancel a reservation that has already checked in

Reset Draft — Reset cancelled/no-show status back to draft

Wizard — Check-in & check-out wizard for fast workflow

☐ Folio & Billing

Folio — Complete invoice: subtotal, tax, total, paid, remaining balance

Folio Lines — Room, F&B, Laundry, Service, Minibar, Transport, Others

Payment Methods — Cash, Transfer, Credit/Debit Card, OTA/VA, Corporate/Invoice

Checkout Flow — Open → Checked-Out → Invoiced → Paid

Post Charge — Add charges to an active folio at any time

Tax Computation — Tax per line with multiple account.tax

Notes — Notes per folio

☐ Invoice & Payment

Create Invoice — Create account.move (out_invoice) from folio

Invoice Lines — Auto-generate invoice lines from folio lines

Linked Invoice — Folio linked directly to XERPUM invoice

Discount Support — % discount per folio line

Auto Subtotal — $\text{qty} \times \text{price} \times (1 - \text{discount}/100)$

Product Link — Every line is linked to product.product

Posted By — Who posted each billing line

☐ Guest Services

Service Types — F&B/Room Service, Laundry, Spa & Wellness, Transport, Tour & Activity, Others

Service Lines — Product item, qty, price, subtotal per service order

Workflow — Draft → Confirmed → Delivered → Posted to Folio / Cancelled

Post to Folio — Automatically create folio line from service order

Room & Guest — Auto-linked from folio to room & guest

Multi-Item — Multiple product items in one service order

Service Number — Automatic sequence number from ir.sequence

✓ Housekeeping Schedule

Schedule — Daily schedule: date, shift (Morning/Afternoon/Night)

Shift Times — Morning 06-14, Afternoon 14-22, Night 22-06

Room List — Room list with task, housekeeper, status, priority

Task Types — Cleaning, Turndown, Deep Cleaning, Inspection, Checkout Clean

Progress — Total rooms, completed, progress % (computed)

Workflow — Draft → In Progress → Done

Supervisor — Supervisor per housekeeping schedule

□ Maintenance Request

Request — Location, type (Corrective/Preventive), priority, damage description

Priority — Normal, Priority, Urgent

Assignment — Reported by, assigned to

Schedule — Report date, work schedule, completion date

Resolution — Completion notes

Room Impact — Automatically change room status to maintenance when confirmed

Auto Release — Returns to available when maintenance is done

□ Housekeeping Line

Room Assignment — Room, housekeeper, task type

Task Type — Daily Cleaning, Turndown, Deep Clean, Inspection, Check-Out Clean

Priority — Normal, Priority, Urgent

Status Flow — Pending → In Progress → Done → Inspected

Timestamps — Start & end time per room

Room Status Update — Room automatically available after done/inspected

Notes — Notes per housekeeping room

Banquet, Meeting & Event Hotel Additional Modules

Manage hotel ballrooms and meeting rooms from quotation to event day, including budget, down payment, and invited guests.

📄 Venue & Booking Acara

Ballroom & Meeting Rooms — Venues with capacity, facilities (sound, lighting, AC, projector, WiFi), price per hour or per day

Tipe Acara — Wedding, Corporate, Seminar, Gala Dinner, Birthday, Exhibition with default package prices

Event Schedule — Start & end time, guest count, event person in charge

Vendor Partner — Catering, decoration, sound, lighting, photography, complete with ratings and contracts

Rundown Acara — Timeline per item with owner and status

Preparation Checklist — Per category, priority, due date, and progress

📄 Contracts, Budget & Event Guests

Contracts & Quotations — Package price plus add-ons, discounts, down payment, and payment terms

Sales Order & Invoice — Contracts become sales orders automatically and are billed through accounting

Budget & Costs — Budget vs spending per event, profit and margin calculated automatically

QR Code Invitations — Digital invitation for every guest

Check-in Digital — Guest registration at the event door via QR scan

Dashboard Acara — Event KPIs, budget, and guest attendance count

Hotel ↔ Accounting

Folio → invoice account.move (out_invoice) automatically

Room charge & service → journal entry

Tax computation per folio line

Payment tracking: paid, partial, unpaid

Hotel ↔ Inventory

Minibar items → stock deduction

F&B ingredients → stock move

Laundry supplies → stock consumption

Housekeeping supplies → inventory tracking

Hotel ↔ Purchase

Amenity & supply reorder → purchase request

Vendor management for hotel supplies

Bulk purchase for F&B ingredients

Blanket order for recurring supplies

Hotel ↔ Dynamic Stage

Reservation & Folio: configurable workflow stages

Stage-aware actions & hooks per stage

Kanban view per stage

RBAC: restrict access per stage

Hotel ↔ Dashboard

Hotel performance KPI dashboard

Occupancy rate, revenue, RevPAR

Room status overview (available/dirty/occupied)

Housekeeping progress real-time

Hotel ↔ Reporting

Registration card report per reservation

Detailed billing folio report

Reservation summary report

Receipt report for payments

Hotel ↔ Asset Management Available

Hotel Asset List — AC, generator, elevator, laundry machines, kitchen furniture & equipment with tiered categories, serial numbers, and warranties

Automatic from Purchases — Assets created from supplier invoices and goods receipts

Automatic Depreciation — Commercial & fiscal, journals directly to hotel accounting

Multi-Level Locations — Buildings, floors, and areas, with asset movement history

Condition & Whereabouts — Good, damaged, under repair, written off, complete with physical stocktake

Disposal & Transfer — Asset disposal and transfer between locations or companies

POS, OTA Channel Manager & Door Key

Connect the hotel with restaurants, online sales channels, and room keys — all flowing into one reservation and one guest folio.

POS Integration Available

Charge to Folio — "Charge to Room Folio" payment method at restaurant POS, room service & bar

By Customer — Select customer = hotel guest, the bill goes directly into their room folio

Automatic Validation — Customer must be selected and the guest must have an open folio (already checked in)

Itemized — Every menu item appears in the folio with the POS order reference; mixed payments go into one summary line

Refund — POS refunds automatically become corrections in the folio

No Double Billing — Revenue & tax are recorded in the POS session, not repeated in the folio invoice

OTA Integration Available

Channel Manager — Connected to Booking.com, Agoda, Traveloka, Tiket.com & Airbnb through Channex

Availability & Rates — Sent automatically to OTAs on every reservation, room block, or rate plan change

Bookings Flow In Automatically — New bookings, changes, and cancellations from OTAs become reservations in XERPUM

Real-time — Webhook from channel manager, plus periodic polling as backup

Complete Trail — OTA channel & confirmation number stored, every booking revision recorded

Room Mapping — Room types & rate plans mapped to channels, with daily 365-day re-sync

Door Key As Needed

Automatic Keycard — Key card encoding during check-in

Door Lock — Connected to the hotel room key system (e.g. E-Guard)

Per Property — Interface adapted to the key vendor the hotel uses

Xerpium ERP — xerpium.com

Contact us for a free demo

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